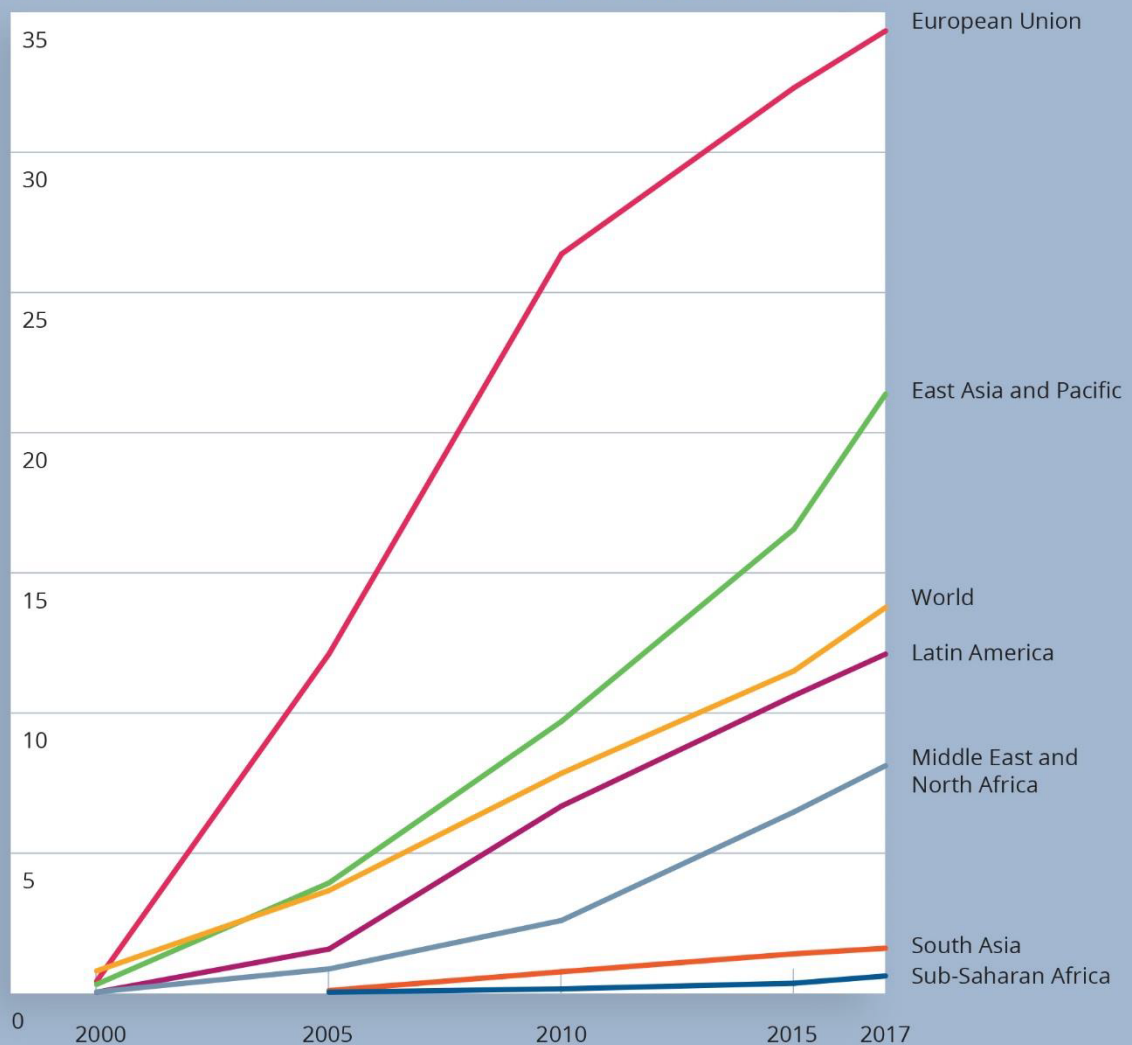


### GRAPHIC 3 COMMUNICATIONS TECHNOLOGY A CATALYST FOR THE PUBLIC VOICE

Access to the Internet—and with it, social media and inexpensive, near-instantaneous communication—has skyrocketed in most regions, presenting both facts and disinformation and the tools and techniques to increase people’s ability to mobilize.

This global connectedness is likely to magnify the size and impact of public engagement, increasing public confrontation with traditional hierarchies and devaluing some conventional sources of authority.

**BROADBAND SUBSCRIPTIONS PER 100 PEOPLE, 2000-2017**



Source: World Bank.